
TOUKIR BIN ISLAM

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ASSET PROTECTION, LOSS PREVENTION & SECURITY OFFICER

PROFESSIONAL SUMMARY

Florida-licensed security and operations leader (Class G Armed, Class D Unarmed) with a track record of running full-scale site security and business operations end-to-end — building access-control and loss-prevention programs from the ground up, hiring and supervising multi-person teams, and cutting risk exposure across inventory, cash handling, and physical access. Combines operations-management authority with hands-on surveillance, patrol, and incident-documentation experience, plus CPI crisis-intervention and FEMA ICS/NIMS training. Vetted for high-stakes environments through asset-protection work at FIFA World Cup 26. Looking to bring that same ownership to a permanent Asset Protection, Loss Prevention, or Security Specialist role in the West Palm Beach area.

LICENSES & PROFESSIONAL TRAINING

- Florida Class G — Armed Security Officer License (Active)
- Florida Class D — Unarmed Security Officer License (Active)
- TWIC — Transportation Worker Identification Credential, TSA (Valid through Oct 2031)
- CPI Nonviolent Crisis Intervention®, 3rd Edition — Blue Card (2026)
- Adult/Child/Infant CPR & First Aid Certified — NewLife CPR (2026, exp. 2028)
- FEMA IS-100.c, IS-200.c & IS-700.b — Incident Command System / NIMS (2026)
- Valid Florida Driver's License (No Major Violations)
- Conflict Resolution Skills — University of California, Irvine (Coursera), 2026
- Customer Service Fundamentals — Knowledge Accelerators (Coursera), 2026

EDUCATION

- Florida International University (FIU) — Bachelor of Science in Criminal Justice (Expected May 2028)
Fully online program — no conflict with full-time work schedules
- High School Diploma — Notre Dame College

PROFESSIONAL EXPERIENCE

Allied Universal

Florida

Security Officer (Floating)

Aug 2026 – Present

- Trusted to cover security posts across multiple client sites with no ramp-up time — read new post orders, site risk profiles, and reporting chains on the fly and operate at full accountability from shift one.
- Deliver consistent, audit-ready incident documentation across varying sites and supervisors, building a reputation as a reliable fill for short-notice coverage gaps.

T & B BD Inc.

Titusville, FL

Operations Manager — Security & Site Oversight

Dec 2024 – Aug 2026

- Owned security operations for a public-facing facility end-to-end — access control, patrol strategy, and a multi-person security team — as the single point of accountability for site protection.
- Built the site's access-control and safety procedures from the ground up to protect staff, customers, and assets, and personally resolved conflicts using CPI de-escalation techniques — keeping incidents from escalating to security or law-enforcement involvement.
- Hired, trained, and scheduled a multi-person security team, restructuring coverage across nights, weekends, and holidays to close gaps without adding headcount.
- Authored formal incident reports from routine patrols that became the site's record of security concerns and safety hazards, giving leadership visibility they didn't have before.

BD Tiger LLC (Brown Cow Drive Thru)

Fort Myers, FL

Operations Manager — Loss Prevention & Site Safety

Jun 2024 – Dec 2024

- Ran loss-prevention strategy for a high-volume, public-facing operation — tightening inventory controls, vendor-delivery checks, and cash-handling procedures to shrink theft and shrink exposure across every shift.

- Served as the frontline for customer and employee incidents, applying de-escalation and judgment calls under pressure to protect the operation without disrupting service.

Werner Enterprises

Fort Myers, FL

CDL Class A Driver — Cargo Security & DOT Compliance

Jan 2024 – May 2024

- Held full personal accountability for high-value cargo across multi-state runs — zero loss, zero compromised loads, zero compliance violations.
- Passed every DOT pre-/post-trip inspection and safety audit on record by maintaining meticulous logs and proactive dispatch communication on routes, delays, and safety concerns.

VOLUNTEER EXPERIENCE

FIFA World Cup 26, Workforce Management Team

Miami, FL

Access Control & Asset Protection Officer (Volunteer)

Apr 2026 – Jul 2026

- Selected to protect high-volume uniform merchandise and event assets at the Uniform Distribution Center in one of the highest-traffic, highest-visibility environments in global sports — zero unauthorized asset removal on watch.
- Verified credentials and maintained accurate distribution records for volunteers and FIFA officials under constant time pressure, with zero record discrepancies.
- Coordinated access points by radio across a fast-moving international operation, functioning as a trusted node in a multi-officer security network.

CORE QUALIFICATIONS

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| • Site Security Leadership & Post Ownership | • Risk Assessment & Emergency Response (FEMA IS-100/200/700) |
| • Loss Prevention & Shrink Control | • Armed & Unarmed Security (FL Class G/D) |
| • Access Control & CCTV/DVR Surveillance | • Vendor, Cash & Inventory Controls |
| • Conflict De-escalation & Crisis Intervention (CPI) | • Radio-Coordinated Multi-Point Operations |
| • Team Hiring, Training & Shift Scheduling | • CPR & First Aid Certified |
| • Incident Documentation & Report Writing | |